

ضيوف البيت  
Al Bait Guests  
لخدمات الحجاج Pilgrims Services

# Navigating Nusuk

## How to edit your profile if required

**Disclaimer:**

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# Step 1: Login to your Nusuk account

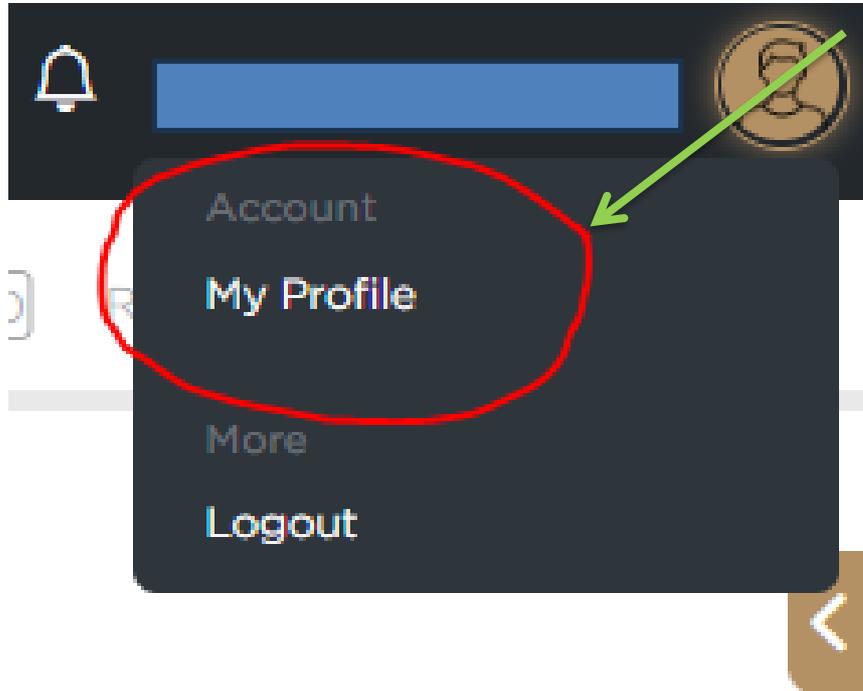
1.1- Login to your Nusuk account and navigate to the top right hand corner where your name is displayed



The screenshot displays the Nusuk Hajj user dashboard. At the top, there is a navigation bar with the Nusuk Hajj logo on the left and links for Dashboard, Packages, Service Providers, and EN on the right. Below the navigation bar is a progress bar with steps: 1. Activate your eWallet (checked), 2. Browse Service Provider, 3. Select your Package, 4. Book your Package, and 5. Review Itinerary. The main content area starts with a 'Welcome Back!' message for ZEEZHAN HYDER RANA. Below this, there are three main cards: 1. 'Preferred Category LUXURY' with a 'Change' button. 2. 'eWallet Value 5.00 SAR' with an 'Active' status, an IBAN field, and 'View eWallet' and 'Top Up' buttons. 3. '115 days remaining to Hajj 1445'. Below these cards is a 'Notifications Center' with tabs for 'Tasks & Alerts' and 'My Contracts', showing 'No Alerts'.

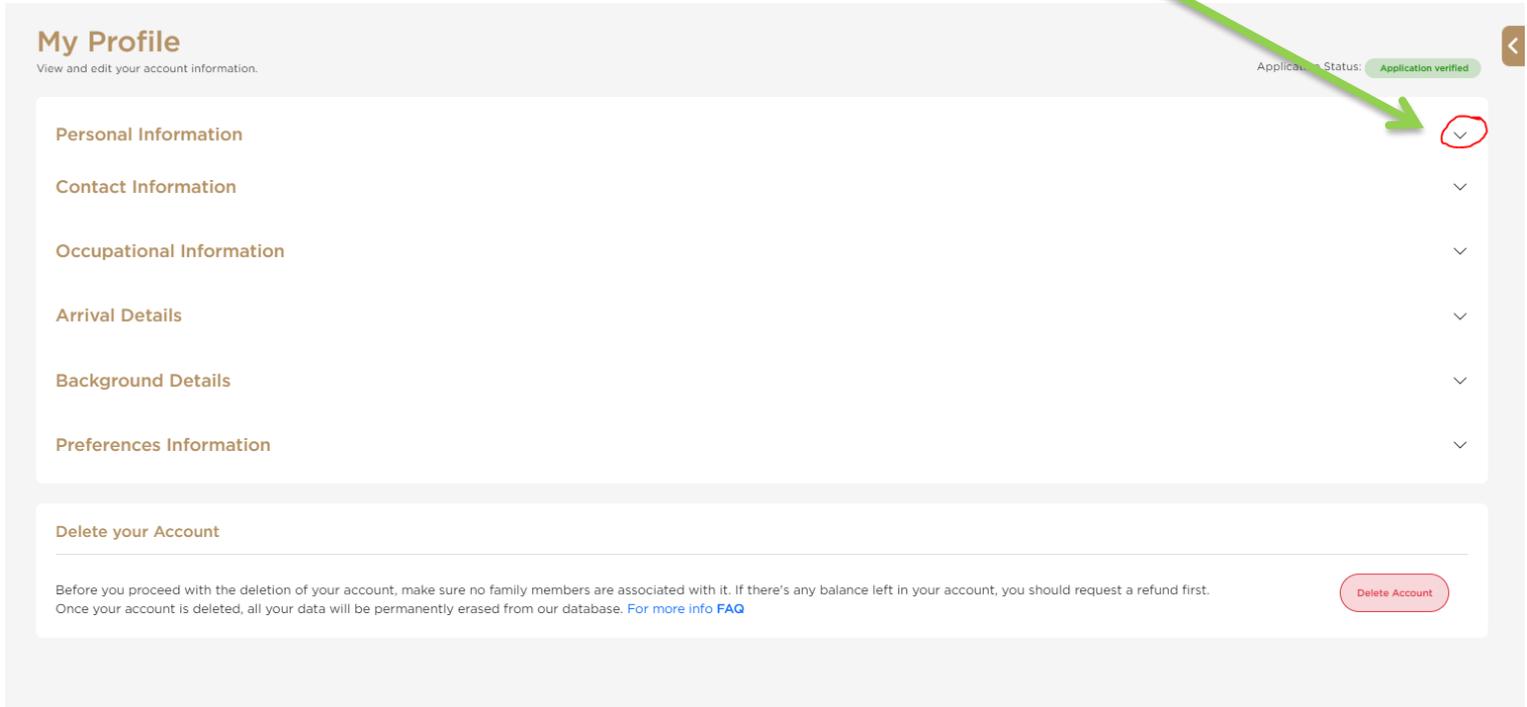
## Step 2: Select My Profile

2.1- Hold the cursor over you name and select "My Profile"



# Step 3: Select which category you wish to edit

3.1- Depending on the type of information on your profile you wish to edit, click on the drop down arrow, in this example we are going to edit personal information which includes passport/residency uploads.



The screenshot shows a user profile page titled "My Profile" with the subtitle "View and edit your account information." In the top right corner, there is a status indicator "Application Status: Application verified". The main content area lists several profile categories, each with a downward-pointing chevron icon: "Personal Information", "Contact Information", "Occupational Information", "Arrival Details", "Background Details", and "Preferences Information". A green arrow points from the top right towards the chevron icon next to "Personal Information", which is also circled in red. Below these categories is a section titled "Delete your Account" with a red button labeled "Delete Account". A paragraph of text provides instructions on how to delete the account, including a link to a FAQ page.

**My Profile**  
View and edit your account information.

Application Status: Application verified

- Personal Information
- Contact Information
- Occupational Information
- Arrival Details
- Background Details
- Preferences Information

**Delete your Account**

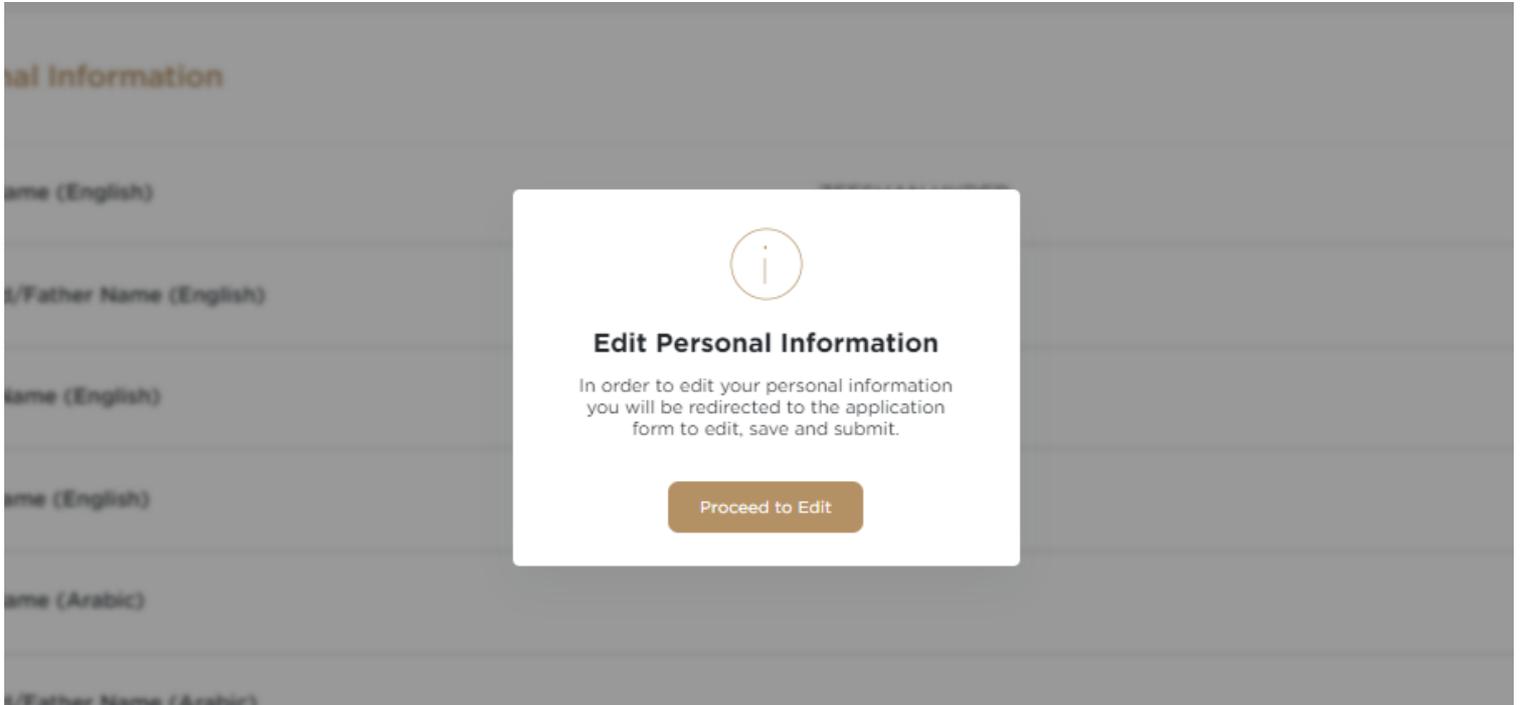
Before you proceed with the deletion of your account, make sure no family members are associated with it. If there's any balance left in your account, you should request a refund first. Once your account is deleted, all your data will be permanently erased from our database. [For more info FAQ](#)

Delete Account



## Step 5: Confirm on proceed to edit

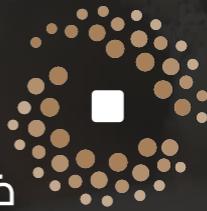
5.1- Once you proceed to edit, you will be taken to that category and be able to edit, upload and attach to that category. Once you have completed making your edits, save your profile and it will be resubmitted for verification.





Visit:

**hajj.nusuk.sa**



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